



# **SVA** housing report



This is a report that SVA consulting did.

A **report** is when we put together information that we have found.



We wanted to look into housing for people with disability.



We did the report because there are some problems with disability housing that we want to make better.



We know that there are a lot of changes to disability housing.



There is a lot more choice for people with disability about housing.



But not all disability organisations have the same way of looking at what is good and bad in housing.



This makes it hard for people with disability to choose good housing.

#### What we did



We worked together with disability organisations to look at what problems people have with their housing.



We are working together to develop a guide to help everyone understand what good housing looks like for people with disability.



We call this the **Disability Housing Outcomes Framework**.



As part of the guide we also made a tool.



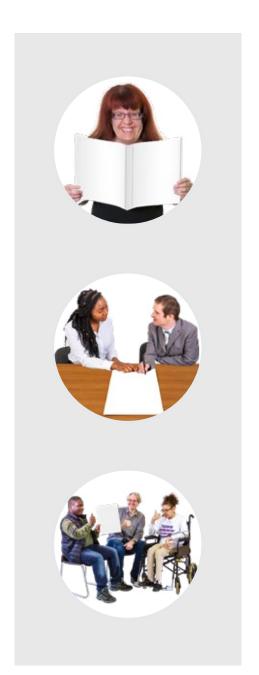
This tool puts all the information about housing together so that everyone does it in the same way.

We call this a data collection tool.

# **Disability Housing Outcomes Framework**



We wanted to know what it is about housing that helps people have a good quality of life.



When we made the tool we did things like

• Used the best way to research

Co-design with disability groups

**Co-design** means that we make something together.

• Tested it with disability groups



We tested it with a lot of different people in the disability area like

People with disability

 Groups that speak up for people with disabilities

• Disability and housing support providers

• Health people like psychologists

 People who give money to disability organisations

• People at universities like researchers

#### **Data collection tool**



We made the data collection tool so that everyone can use the framework in the same way.



The tool helps people to understand what good disability housing is.



It can help people understand how to make things better with housing.



The data collection tool was co-designed with

- People with disability
- Housing and support providers.

#### **The Pilot**



We did a test run of the tool to see if it works and how to make it better.

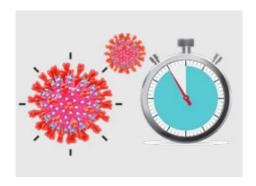
We call this a **pilot**.



We did the test run with people who live in different types of accomodation



We did the pilot for 6 months.



COVID-19 made everything take longer.



It was very hard to work with the people in their homes during COVID-19.



We did the pilot with 32 people.



We did a total of 214 surveys.

A **survey** is a list of questions we used in the pilot to find out what people think about disability housing.

#### What we found out



We found out lots of things in the pilot.



Some people were able to fill in the survey on their own.

Lots of people needed support.



Most of the staff found the tool easy to use.



When staff filled it in we still wanted to make sure that the voices of people with disability were being heard.

# What people said about the tool



All the providers said that the tool helped them understand what their customers need.



Providers said they will use what they learn from the survey to make their services better.



We asked VALID in Victoria to help us do this.



They interviewed some of the people without their support workers.



We found out the answers were nearly the same for when

- A staff member helped fill it out
- Someone from VALID helped them fill it out.

# **Next Steps**



There will be a full report of the pilot soon.

It will have a list of all the things we have learnt.



We will use feedback we got from the providers to make the tool better.



We will share the tool with lots of people in the middle of 2022.



You can find out more at www.disabilityhousingoutcomes.com.au

or

contact Anna Ashenden
aashenden@socialventures.com.au

# Organisations who helped make this report















LIFE WITHOUT BARRIERS











Council for Intellectual Disability made this document Easy Read. **CID** for short. You need to ask CID if you want to use any pictures in this document.

You can contact CID at business@cid.org.au.